



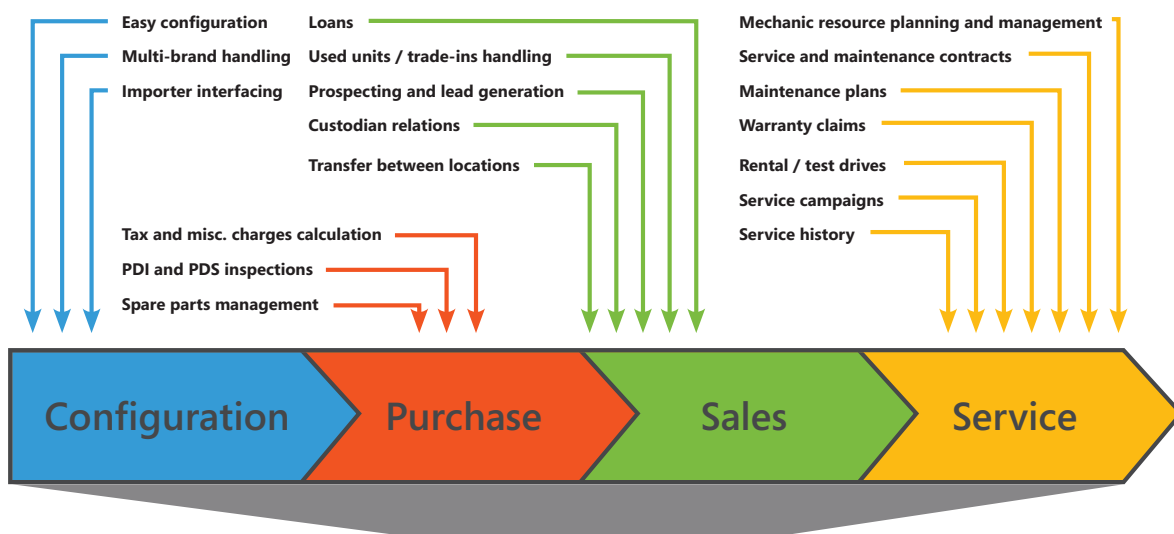
Annata Dynamics IDMS

Dealer Management Solution for Dynamics AX



Annata Dynamics DMS is a modern, fully integrated solution for the automotive, construction, material handling, agriculture, and forestry equipment dealers.

It is built as an add-on to the Microsoft Dynamics AX ERP system and uses the standard features of Microsoft Dynamics AX, as well as extensive additional features specifically designed to support the automotive, construction and agriculture equipment business. It handles all key business processes during the entire vehicle's/equipment's lifecycle "from cradle to grave" and allows to analyze it in a simple and readable way using Annata Analytics tools.



Annata Analytics

Providing you with a 360° view of your vehicles/equipment

Configuration

- **Easy configuration**
Configure vehicles individually using specially designed vehicle/equipment configurator: with predefined variants, options, components, accessories etc.
- **Multi-brand handling**
Set up and manage an unlimited number of brands. All manufacturer-dependent processes (e.g. warranty process) can be set up based on manufacturer, and, if needed follow different rules.
- **Importer interface**
Use various interfacing options compatible with all importer requirements (e.g. FTP, HTTP, message queuing, etc.)

Purchase

- **Tax and miscellaneous charges calculation**
Automatic calculation and include taxes, surcharges and packages for insurance, transportation etc.
- **PDI and PDS inspections**
Create PDI/PDS service orders to prepare the vehicle for sales (e.g. vehicle cleaning). The cost of the PDI / PDS orders can be tracked and assigned to each vehicle individually.
- **Spare parts management**
In addition to the standard storage management features, use the complete manufacturers spare parts catalog integration together with additional functions specially designed to improve parts handling.

Sales

- **Loans**
Manage vehicle loans, calculate interest rates and create collections.
- **Used units / trade-in handling**
Buy and sell used vehicles or manage the trade-in chain.
- **Prospecting and lead generation**
Create and track progress of new business opportunities.
- **Custodian relations**
Maintain the history of the vehicle's user/owner/co-owner.
- **Transfer between locations**
Transfer vehicles between locations (warehouses, workshops, other dealers etc.). Track vehicle location and transfer status.

Service

- **Mechanic resource planning and management**
Control your human resources, plan work and manage the allocation of service orders. Web portal functionality for mechanics.
- **Service and maintenance contracts**
Create service/maintenance contracts and collect monthly fees.
- **Maintenance plans templates**
Set up a maintenance plan structure and assign it to vehicles.
- **Warranty claims**
Create warranty claims based on service orders and process them all the way to the manufacturer (interface). Streamline this process using the automatic claim validation system.
- **Rental/test drives**
Set up rental vehicles and manage courtesy cars, test drives, short-term loans etc.
- **Service campaigns**
Create sales campaigns and add extra discounts or accessories for certain vehicles / vehicle groups.
- **Service history**
Log/Track the vehicle's full service history including claims, recalls and maintenance plans.



GOING MOBILE WITH IDMS:

Learn more about our Mobile Mechanic and Sales Advisor mobile solutions by checking our IDMS APPS Leaflet!

And if you want to read more about Annata Dynamics DMS we encourage you to check our website annata.co.uk/solutions/dms for **White Papers** and **Customer Stories!**

WHAT DO YOU GAIN?

- Globally respected Dynamics ERP solution from Microsoft supported with the Annata Dynamics DMS add-on
- Certified solution which follows Microsoft's best practice methodology which minimizes upgrade efforts and version handling.
- Full integration of all key business processes driven by industry specific needs and developed by experts
- Professional and competent service, delivered by Annata and a strong team of IT partners recognized around the world
- A reliable, constantly evolving solution with a managed continuous development schedule that is closely aligned to Microsoft's Dynamics AX development plan.
- Powerful, but easy to use analytic tools

ABOUT ANNATA

The Annata group consists of highly motivated professionals, who through creativity, collaboration and commitment, help customers excel in their business. The Annata group has offices across the globe and an extensive distribution network on all continents.

CONTACT US

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