

Embracing Digital Transformation In Medical Device Management

JiwaMed is a comprehensive solution by Annata tailor-made for the medical device industry manufacturers, importers, distributors, healthcare providers, and service partners to ensure that the processes required to move a medical device along the value chain are flexible, agile and meet all specific demands such as warranty claims, spare parts management and servicing, along with the ability to add new business models and evolve as the market changes.



Improved device traceability



Enhances supply chain visibility with seamless cradle to grave device traceability including lot, serial, and batch number control solution.

Medical device 360°



Provides a clear overview of all device data in one place with built in predictive analytics and business intelligence to make smarter decisions faster than before.

Cloud-based solution



Enables customers to save money by reducing the IT burden and hardware maintenance with a highly secured and scalable Cloud-based solution.



UDI COMPLIANT DEVICE MANAGEMENT MODULE

Stay compliant to UDI requirements with a dedicated medical device management module. It empowers the business users by enabling them to track complete life cycle of every single medical devices from cradle to grave.



REMOTE FIELD SERVICE & TECHNICIAN MANAGEMENT

Equips medical device technicians with information to detect issues in real-time, troubleshoot issues remotely and resolve problems while keeping customers informed during every interaction of the service.



MANAGE ADJUSTABLE SERVICE AND FINANCE PACKAGES

Track, manage and monitor all the service work orders, cost of materials, labors and price variations associated with service packages.



HASSLE FREE MANAGEMENT OF WARRANTY PACKAGES

Improve customer retention, secure loyalty, and increase efficiency by managing and tracking standard warranties, warranty terms, warranty periods and extended warranties.



QUICK, EASY & ACCESSIBLE DEVICE CONFIGURATIONS & AFTERMARKET ENGINEERING

Accelerates sales with the ability to provide device customizations and aftermarket engineering.



RECALL MANAGEMENT

Creates greater visibility on the list of medical devices attached to a recall. JiwaMed provides advanced features to periodically track and send recall reminders and enables a full control of recall responses and reverse logistics such as return of damaged components.



CAPA (CORRECTIVE & PREVENTIVE ACTIONS)

A robust system platform that captures customer interaction, maintains compliance and investigation records, and enables quick resolution by corrective and preventive action (CAPA).



IoT ENABLED DATA MONITORING

Smart medical devices transmit data back to JiwaMed about its condition and usage while providing technicians with the opportunity to communicate directly with end-customers.



PREDICTIVE & PREVENTATIVE MAINTENANCE

Reduce downtime, improve reliability, increase performance, and ensure the safety of all your medical devices.



COMPLIANCE & REGULATORY MANAGEMENT

Ensure secure, compliant, and auditable transactions for medical devices suited to meet the strict regulations in the healthcare industry.



EXPLORE NEW REVENUE STREAMS

JiwaMed provides an excellent technological platform and specialized rental/lease management module that assists medical device vendors and OEM's in setting up subscription services for medical devices.

Visit us at

[JiwaMed Medical Device Management \(annata.net\)](http://JiwaMed.Medical.Device.Management(annata.net))

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- Access data from any device
- Manage device services anywhere, anytime
- Track and analyze maintenance and device expenditures
- Multiuser and multi-location support

- Automated Inventory management
- Minimized workflows
- Increased asset availability
- Improved patient experience